



Town of Elon Rates & Billing Information

Water Rates

- Water rate is \$5.14 per thousand gallons
- There is minimum charge for water up to 3000 gallons = \$15.42
Usage after 3000 gallons is charged @ \$5.14 per thousand gallons
- Water customers outside city limits are charged double rates:
 - First 3,000 gallons = \$30.84
 - Usage over 3,000 gallons @ \$10.28 per thousand gallons



Additional Bimonthly Fees: (per household) Solid Waste Fee (\$16.00) Storm Water Fee (\$4.00)

Notice: The charge for service begins when the meter is installed and connections made, whether used or not.

Sewer Rates



- Sewer rate is \$9.67 per thousand gallons
- Sewer customers outside city limits are charged double rates:
\$19.34 per thousand gallons
Sewer Flat Rate Charge/Inside - \$ 59.50 (Bimonthly)
Sewer Flat Rate Charge/Outside - \$119.00 (Bimonthly)

Billing

- Meters are read and bills rendered bi-monthly.
- Bills are mailed the first day of the following months:

- January	- July
- March	- September
- May	- November
- Bills are due when rendered and become delinquent 30 days thereafter. At this time a \$5.00 non-payment fee will be added to all delinquent accounts.
- Accounts continuing to be delinquent ten days after the due date will be assessed a \$20.00 reconnect fee and water will be disconnected. **Partial payment does not exempt your account from being charged late fees or reconnect fees when bills become delinquent after the due date.**



Late fees and reconnect fees are applicable regardless of lost or misdirected bills. You should receive your water bill no later than the 15th of every other month. If you fail to receive your bill, please contact the Water Department at 584-0282 or 584-4828.

(July 1, 2016)